



FINANCIAL SERVICES FEDERATION

CREDITING EXCELLENCE AWARDS 2018
CATEGORY: CENTRIX OUTSTANDING SUPPORT
PROFESSIONAL AWARD 2018
Prize: \$500.00 towards professional development



- **Entries close 5pm on Wednesday 8 August 2018**
- **Entries to be made via the FSF website in the “Conference/FSF Awards” section. You will be asked to upload an “Entry Document” saved as a PDF file no larger than 1.5MB. This Entry Guide advises you what to include in your Entry Document.**
- **You will get an email reply acknowledging receipt of your Entry and outlining the next phase of the process. Shortlisted finalists will be notified by Wednesday 5 September.**
- **Any questions, please do not hesitate to contact Hannah McKee, hmckee@fsf.org.nz, or Sue Bentley, sbentley@fsf.org.nz.**

ENTRY GUIDE:

This award is open to any person working for a Financial Services Federation member in the recoveries or collections or marketing or other support areas who has demonstrably displayed responsible lending dedication and empathy to ensure mutually beneficial solutions for customers and the business throughout the course of the last year (or more).

The nomination form for this category must be completed in full and provided to the Financial Services Federation together with:

- 1. Two examples of where the person nominated has gone above and beyond what is required of them to ensure a mutually beneficial solution for customers and the business in the recoveries, collections or other lending support area.**
- 2. A brief (no more than 500 words) statement from the person being nominated as to what responsible lending or the responsible provision of credit-related insurance means**

to them and how they espouse this in their customer interactions. If the person has been nominated by someone else, the person who nominated them can provide 500 words stating why they believe the nominee is deserving of the award based on the principles mentioned above.

3. A brief (no more than 250 words) statement from the person being nominated (or their nominator) as to their plans for the next 12 months and beyond (whether this means projects or upskilling themselves or others) in what it means to be a responsible lender or credit-related insurance provider.

QUICK TIPS FOR YOUR ENTRY

- Remember this is a document to showcase your dedication to responsible lending. Tell us your story, be proud, and don't skimp on the details.
- Where possible, include examples, milestones projects, case studies, key performance data or testimonials.
- Include where appropriate, charts, simple stats, graphics, photos or other visual devices that might illustrate points in your entry.

TERMS & CONDITIONS

- Award nominations/entries are only available to members of the FSF or individuals who belong to member companies of the FSF. Finalists are encouraged to attend the awards in person where possible, where the winner will be announced.
- Prizes are in New Zealand dollars and are to be used in good faith by the winner towards the cost of appropriate further professional development.
- Finalists will be asked to supply FSF with a photo which may be used for internal and external marketing/media/communications purposes before and/or after the awards.
- The winner will be photographed with the award sponsors and FSF Executive Director directly after receiving their award. Finalists may be required to participate in some media/marketing activity such as an interview or Q&A.
- Those nominating someone else must gain permission from the person they are nominating.
- Upon hitting "Submit", the person nominating or entering declares that all content in their Entry Document is true and correct to the best of knowledge at the time of entering.
- Nominations can be self-made, by a colleague, supporter or employer, but all entries are to be endorsed by the employer or appropriate management team member.