



FINANCIAL SERVICES FEDERATION

## **CREDITING EXCELLENCE AWARDS 2018**

### **CATEGORY: IFSO OUTSTANDING SERVICE PROVIDER TO THE FINANCIAL SERVICES SECTOR**



INSURANCE & FINANCIAL SERVICES  
**OMBUDSMAN**

**Prize: \$500.00 towards charity of choice**

- **Entries close 5pm on Wednesday 8 August 2018**
- **Entries to be made via the FSF website in the “Conference/FSF Awards” section. You will be asked to upload an “Entry Document” saved as a PDF file no larger than 1.5MB. This Entry Guide advises you what to include in your Entry Document.**
- **You will get an email reply acknowledging receipt of your Entry and outlining the next phase of the process. Shortlisted finalists will be notified by Wednesday 5 September.**
- **Any questions, please do not hesitate to contact Hannah McKee, [hmckee@fsf.org.nz](mailto:hmckee@fsf.org.nz), or Sue Bentley, [sbentley@fsf.org.nz](mailto:sbentley@fsf.org.nz).**

This award is open to any of the Financial Service Federation’s Affiliate member businesses or organisations which have demonstrably displayed significant innovation, initiative and thought-leadership and which have significantly enhanced the provision of responsible credit, leasing, or credit-related insurance products and/or meeting of member compliance obligations throughout the course of the last year (or more).

## **ENTRY GUIDE:**

**Entry documents must be completed in full and provided to the Financial Services Federation together with:**

- 1. Two examples, including supporting documentation of where the company’s innovation, initiative and/or thought-leadership has significantly enhanced the provision of responsible credit or credit-related insurance products and/or meeting of compliance obligations.**

2. A brief (no more than 1,000 words) statement from the company being nominated as to what the company sees as their role in future innovation and thought-leadership in support of the provision of responsible credit or credit-related insurance products and how they see themselves being able to help member organisations innovate and meet their compliance obligations particularly via the ever-increasing consumer demand for fast, digital solutions.

### **QUICK TIPS FOR YOUR ENTRY**

- Remember this is a document to showcase your business' dedication to responsible lending. Tell us your story, be proud, and don't skimp on the details.
- Where possible, include examples, project milestones, case studies, key performance data or testimonials.
- Include where appropriate, charts, simple stats, graphics, photos or other visual devices that might illustrate points in your entry.

### **TERMS & CONDITIONS**

- Award nominations/entries are only available to members of the FSF or individuals who belong to member companies of the FSF. Representatives of finalist organisations are encouraged to attend the awards in person where possible, where the winner will be announced.
- Prizes are in New Zealand dollars and are to be donated to a charity of the organisation's choice.
- Representatives of the winning organisation will be photographed with the award sponsors and FSF Executive Director directly after receiving their award. Finalists may be required to participate in some media/marketing activity such as an interview or Q&A.
- Upon hitting "Submit", the person nominating or entering declares that all content in their Entry Document is true and correct to the best of knowledge at the time of entering.