



Financial Services Federation Conference 2019

Setting Tomorrow's Standards



16 October 2019, The Grand Millennium Auckland

Registrations open 11 June [here](#)

Sponsors:

8.30am	Registrations open - <i>Doors close 9am</i>	
9am	Conference Opening Rawdon Christie, MC, and Lyn McMorran, Financial Services Federation Executive Director.	
9.15am	Right Honourable Kris Faafoi, Commerce and Consumer Affairs Minister Delegates will receive an exclusive update from the Minister regarding his Commerce and Consumer Affairs portfolio, including progress of the Credit Contracts Legislation Bill and a Q&A.	
9.35am	Setting the Scene: Oliver Hartwich, New Zealand Initiative Executive Director One of New Zealand's leading political and economic commentators, Oliver will provide an insightful breakdown of the current political and economic climate locally and abroad, one year out from Election 2020.	
10.25am	Morning Tea	

10.45am	<p>The big lens on ethics, conduct and culture – panel discussion Local and international leaders unpick this shift in focus, and why all business must take notice, featuring: Kirsten Patterson, Chief Executive, Institute of Directors Helen Gordon – Executive Director, Australian Finance Industry Association Dr Jeffrey Stangl, Massey University, Expertise in Banking, Finance and Investment, and trainer in Ethics Chaired by FSF Executive Committee Member Michelle Herlihy, General Counsel and Country Manager NZ, Custom Fleet.</p>
11.50am	<p>Measuring Conduct and Culture in Your Business Knowing your organisation has good conduct and culture is one thing - but being able to show it has is another. KPMG Senior Manager Conduct and Regulation, Kate Stewart, whose report <i>Conduct: success will mean exceeding clear expectations</i> featured in last year's KPMG FIPS Survey, will discuss expectations following the RBNZ/FMA review, and open the toolbox for measuring this.</p>
12.30pm	<p>Lunch</p> 
1.15pm	<p>Julie Raine – Truly Understanding Diversity Julie Raine has spent over 30 years in the international engineering industry specialising in Project Management and Traffic and Transportation Design Planning. But on her first day of work at age 17, Julie had no idea of the challenges she would face as a young woman in the industry. As well as a Civil Engineer, Julie is now a qualified life coach and Women of Influence finalist who has helped countless professionals and companies in resilience, leadership, and truly understanding and benefiting from workplace diversity.</p> 
2.10pm	<p>Regulatory Discussion: Legal Eagles on the Changes Ahead Chapman Tripp finance Senior Associate Luke Ford, and Buddle Findlay Partner Scott Abel, discuss the sector's state of regulation, including the Credit Contracts Legislation Amendment Bill, AML/CFT, with a Q&A from the floor.</p>
3pm	<p>Afternoon Tea</p> 

3.15pm	<p>NZ's Most Trusted Brands – panel discussion</p> <p>Representatives from three of New Zealand's most trusted brands share insight into their brand's journey to this accolade, and maintaining customer trust. Featuring: Mike Durkin, CFO of Resene Paints NZ; Andrew Davis, Managing Director - Marketing and Business Technology at Toyota NZ Limited; and Todd Hunter, CEO of Turners Automotive Group.</p>
4pm	<p>Sam Johnson, Founder of the Student Volunteer Army</p> <p>Social entrepreneur and former Young New Zealander Sam Johnson is most well-known for founding the Student Volunteer Army after the Christchurch earthquakes. Sam is now Executive Director of the SVA Foundation, and a member of Westpac Bank Sustainability Panel. Known for his unwavering dedication to building projects that bring positive social change through teamwork, resilience, and overcoming conflict, Sam is keen to share how his work around fostering engagement and a volunteer culture can be applied to your business.</p>
4.50pm-5pm	<p>Conference Wrap-Up - MC and Lyn McMorran</p>
5.45pm	<p>Avanti Cocktail Hour</p> 
7.20pm	<p>Gala Dinner and FSF "Crediting Excellence" Awards</p> 

*In the event of unforeseen circumstances this programme may be subject to change.