



FINANCIAL SERVICES FEDERATION (FSF) CONFERENCE

~~10 SEPTEMBER~~ 26 November 2020 – THE CORDIS HOTEL – AUCKLAND

See conference website [here](#)

REGISTRATIONS HAVE CLOSED, JOIN THE WAITLIST
BY EMAILING FSF@FSF.ORG.NZ

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8.15am	Registration
8.45am	Conference Welcome - MC Rawdon Christie; FSF Executive Director, Lyn McMorran; and Equifax Managing Director, Angus Luffman.
9am	Official's Address – watch this space
9.20am	Morning Keynote – David Farrar, founder of the popular <i>KiwiBlog</i> David Farrar is an influential political and media commentator who isn't afraid to ruffle a few feathers. To set the scene for the day, David will share his musings on the current political and economic climate in the wake of COVID-19, and an Election looming just around the corner.
10.05am	NETWORKING & MORNING TEA (25 minutes)
10.30am	Official's Address – watch this space
10.50am	Outlook for the financial services sector – John Kensington, KPMG John Kensington is Head of Banking and Finance at KPMG and a knowledgeable voice in New Zealand's financial services sector. John will provide a snapshot of what their data says the sector has really been going through, and what organisations need to consider going forward.
11.20am	International Insight International FSF equivalents will share via screen how their members are faring in the wake of COVID-19 and the outlook of their own recoveries. Speakers: Diane Tate, CEO of the Australian Finance Industry Association (AFIA) and Richard Bostock from the UK's Finance and Leasing Association (FLA).
12.05pm	Regulatory Update Panel Discussion FSF affiliate members provide commentary on crucial pieces of regulatory compliance affecting the sector with Q&A.
12.50pm	NETWORKING & LUNCH (45 minutes)

1.35pm	<p>The Great Debate</p> <p>Attendees will witness the premiere of the "FSF Great Debate", where sector movers and shakers will challenge your thinking as they go head to head to prove their team's case (team sides chosen at random by FSF) with the Moot "2021 presents more promise than threat for financial services". On the Affirmative Team we have Angus Luffman, Managing Director at Equifax NZ; Susan Taylor, CEO of FSCL; and Katrina Shanks, CE at Financial Advice NZ. The Negative Team is Ross Pennington, Partner (Finance) at Chapman Tripp; Retirement Commissioner Jane Wrightson; and Joe Bond, Manager Financial Services at Honda NZ.</p>
2.25pm	<p>Innovation in Uncertainty – Carmen Vicelich, Valocity</p> <p>We want all want our organisations to grow and innovate – but should our plans be on hold? A coveted leader in Kiwi innovation, Carmen will discuss navigating investment in innovation and new technology in times of uncertainty.</p>
3.05pm	<p>NETWORKING & AFTERNOON TEA (20 minutes)</p>
3.25pm	<p>Lockdown learnings – a panel discussion</p> <p>Sector peers discuss what they have learned this year: about their company, their staff, their customers, and also themselves. Is there anything they would have done differently, and will they be making any permanent changes as a result? Mark Mountcastle, CEO, Avanti Finance (Chair); Chris Lamers, CEO, FlexiGroup NZ; Michelle Herlihy, Country Leader New Zealand, Custom Fleet; Todd Hunter, Group CEO, Turners Automotive Group</p>
4.15pm	<p>Keynote: Lance Burdett</p> <p>Lance Burdett is the NZ Police's former national advisor for the negotiation teams, has qualified as a crisis negotiator for the FBI, and run numerous high-risk negotiations including the Napier Siege and Paramore prison hostage situation. Lance will share what he has learned during these high-stress situations of crisis management, and the tools he has needed to develop regarding work/life balance, burnout and stress management, resilience, leadership, and reducing worry in your life. Things we could all do with coming out of a pandemic, with a lot of uncertainty remaining. We will also hear from Lance's fair collection of fascinating work stories.</p>
5pm	<p>Conference close</p>
5pm-6.30pm	<p>NETWORKING COCKTAIL FUNCTION</p>

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