

Innovation in Uncertainty

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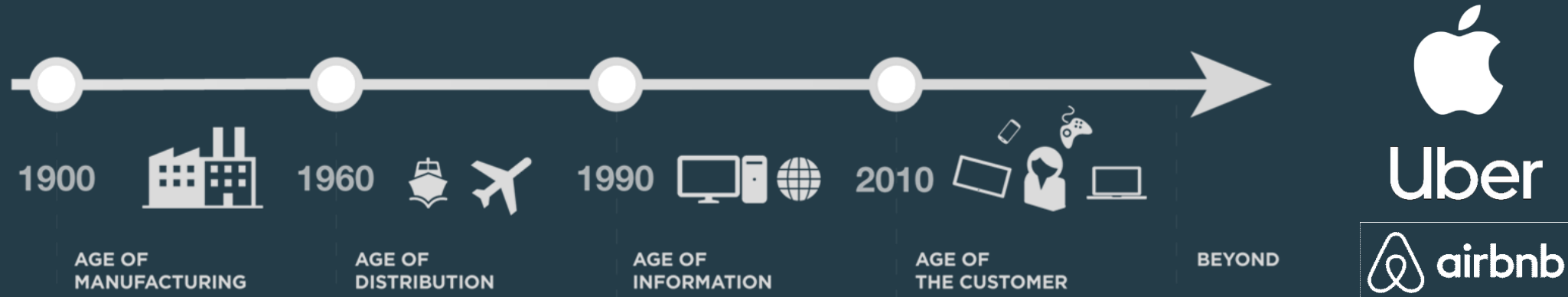


Uncertainty & Change are a Given

- Digital connectivity
- Increased data
- Cloud storage
- Technology revolution
- Customer expectations
- **COVID-19**



The Age of the Customer



As your customer, I expect you to know me

I expect you to deliver value and relevance

I expect you to make things easy for me

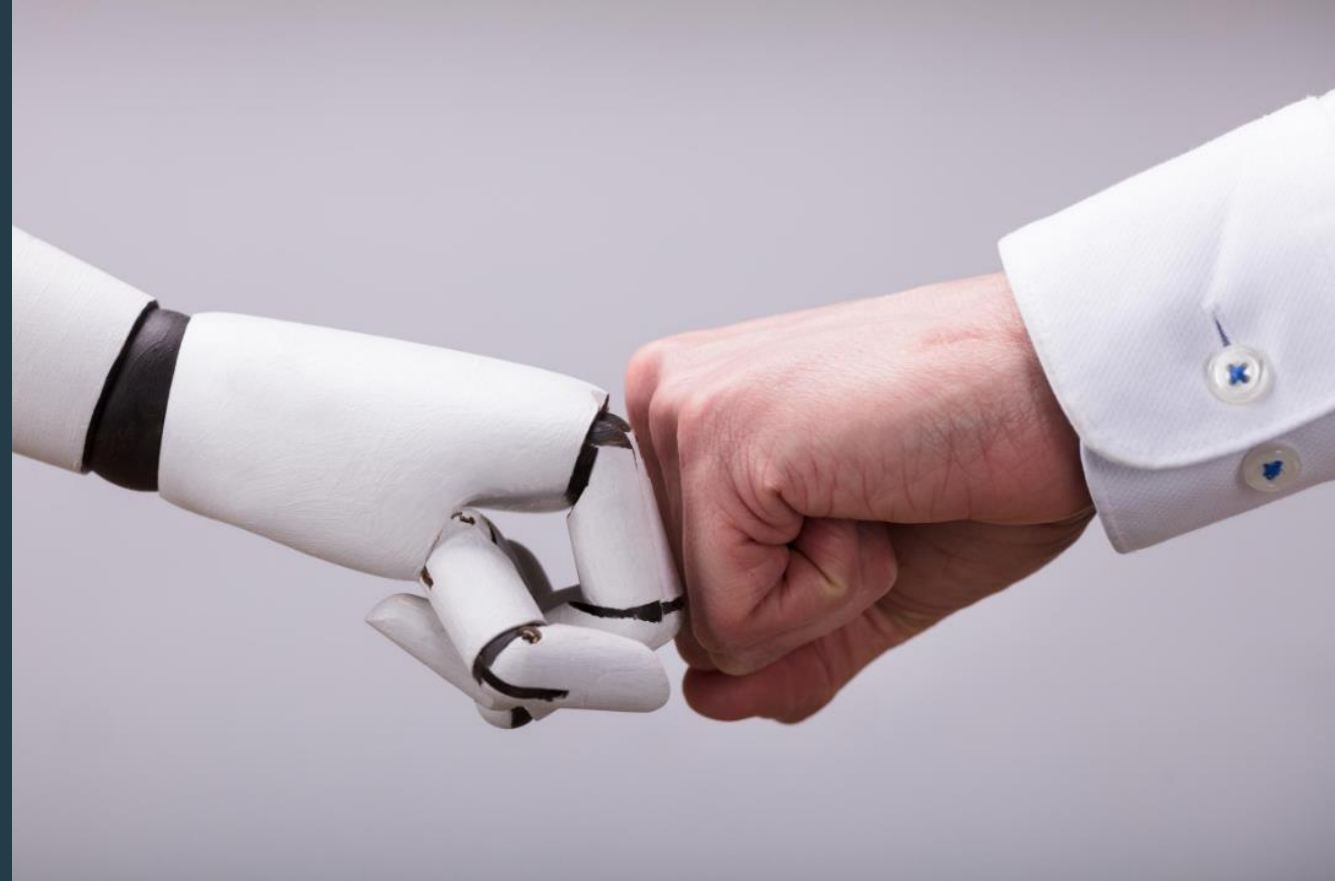
And I expect you to reward me for my business

Only possible with Data and Technology



Human Centered Data & Technology Innovation

Key to Creating
Value & Growth





Leverages the power of data to drive data driven decisions and deliver customer centricity



Empowers customers to deliver seamless and relevant experiences that transform the property decisioning process

Black Swan Event





Agility is Everything

Need a plan B,
plan C, plan D...



A photograph of a window looking out onto a city skyline with various buildings and greenery. A dark sign with the text "Data has a better idea" in a light blue, sans-serif font is hanging from the window frame by two small metal rings. The sign is slightly tilted and has some reflections on its surface.

Data has a better idea

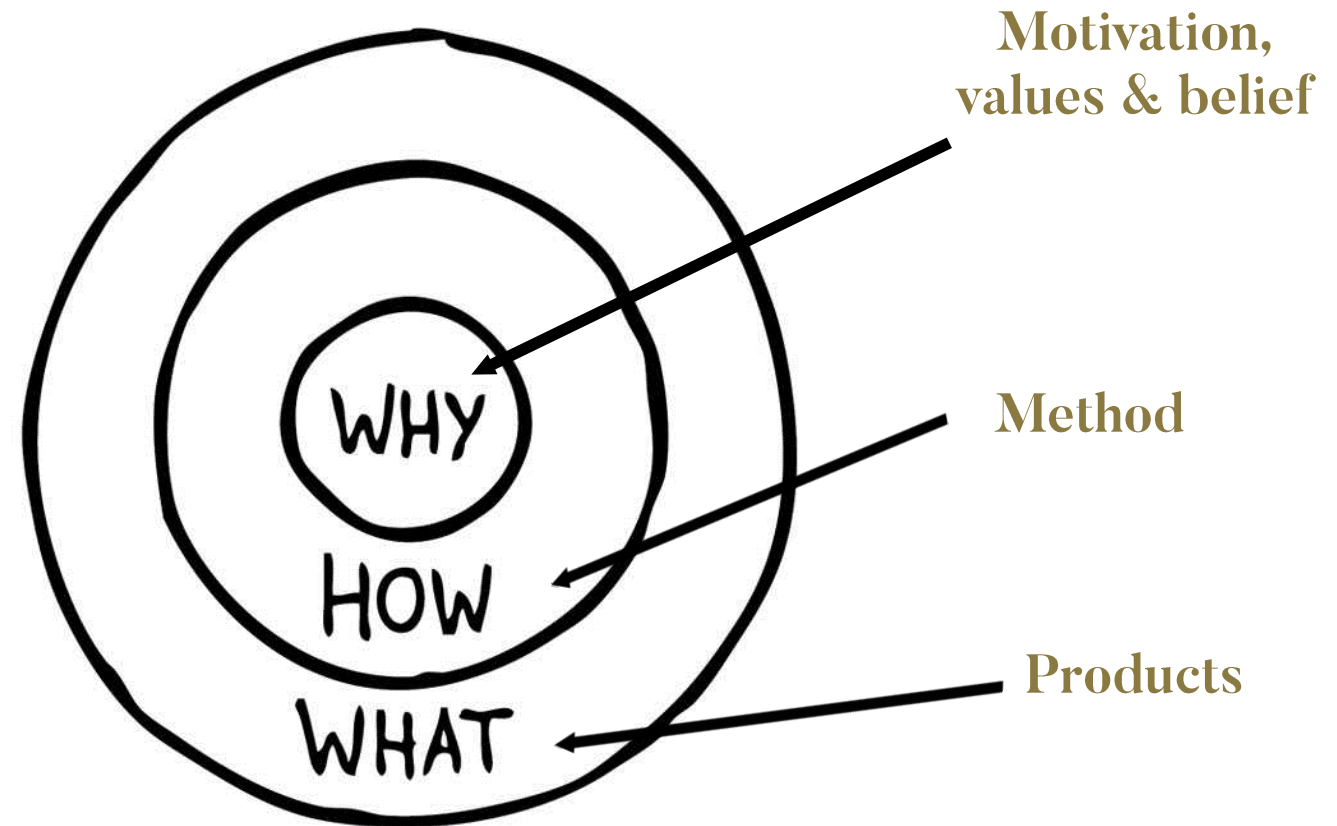
Data Driven Decision Making



The ability to
predict, leverage
and execute on
data is key



Purpose



Mindset

- Customer Obsessed
- Passion for Transformation
- Agile Mindset



Our Values



Better Never Stops



Customer Success Obsessed



Transformation Through Innovation



Fearlessly Bold



People First

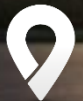




Perspective

‘We didn’t blow up
any rockets today’

#Elon Musk



‘Never waste a crisis’
Winston Churchill





Collaboration Drives Innovation



Continuous Innovation



Delivering compliance,
efficiency and speed

Powering digital connectivity
in a COVID-19 world





Speed is
Everything!





We need to realise
that the ways we've
been taught were
made for a world that
no longer exists



People & Purpose



Embrace what will
move us from
Survival to Revival



The Future Is Ours
To Create

