



FINANCIAL SERVICES FEDERATION

Date

Name

Company

Dear

The Executive Committee and team of the Financial Services Federation thanks you for your ongoing support of our Federation. Your membership is not something we take for granted and we strive to ensure that you receive the greatest possible value from it.

On the recommendation of the Executive Committee and approved by our members at the Annual General Meeting held on 16 September 2022, subscription levels for the 2022/23 financial year have remained the same for the fifth year in a row. Your subscription invoice is attached.

In order to ensure that FSF can continue to represent you as being the industry body representing responsible non-bank lenders, we ask you to attest by signing and returning a copy of this letter, that to the best of your knowledge you continue to uphold FSF's values and rules.

As part of this attestation, we would be grateful if you would advise whether in the FSF's previous financial year (the 12 months from 1 August 2021 to 31 July 2022) you have had any complaints upheld against you by your disputes resolution scheme or whether any investigation of your business has been initiated by the Commerce Commission. The Executive Committee of the FSF reserves the right to seek further information from you with respect to these matters in need.

This attestation also includes your acknowledgement that you have the appropriate frameworks in place to oversee and ensure compliance with all relevant legislation including (but not limited to) having all relevant personnel working in your business certified by the Commerce Commission as required under the CCCFA, that your AML/CFT audit requirements are up to date, that your registration on the Financial Services Providers Register is current and that you remain a member of an authorised disputes resolution scheme.

Please find attached the Federation's Rules and Code of Conduct for Members for reference.

We would be grateful if you would acknowledge receipt of these and your attestation with respect to the above, by signing and scanning this letter and emailing it back to us for our records.

We look forward to continuing to work with you for another year.

With best regards,
Lyn McMorran
EXECUTIVE DIRECTOR

Name
Company

Have you had any complaints upheld against you during the year 1 August 2021 – 31 July 2022 by your disputes resolution scheme:

Yes/No

Has any investigation of your business been initiated by the Commerce Commission during the year 1 August 2021 – 31 July 2022:

Yes/No

A National Federation of Financial Institutions

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